



RPO/28/1/16

PRESS RELEASE / प्रेस विज्ञापन

Date – 28/1/2016

**Subject: Five Day Appointment Window for Citizen's Convenience while getting appointment at Passport Seva Kendra**

The applicants for passport related services have to fill-up their personal particulars online, pay requisite fee and schedule appointment through Passport Seva website before they physically visit a Passport Seva Kendra (PSK) for further processing of their application. Currently, the appointment is assigned by the Passport Seva website based on its availability and on First-in-First-Out (FIFO) basis.

2. To further facilitate the applicants, the Ministry of External Affairs has implemented a solution, whereby applicants can book their appointment as per their choice. The new provision would allow applicants to choose any appointment date from the earliest five available dates (working days), while scheduling/rescheduling an appointment for Passport related services.

*Example: If available date is 1 February 2016, then applicant can book any available date (working days) from 1 February to 5 February.*

The above step will greatly help the applicants to select date of their choice and convenience.

अतुल एम. गोतसुर्वे

Atul M Gotsurve